



VS



Survey Results

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Webology eBusiness Solutions

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I: INTRODUCTION

This document provides the survey results for the Drupal vs. Joomla survey administered by Webology eBusiness Solutions. The survey questions were divided into five categories: Developers, Documentation, Performance/Functional Aspects, Appearance, and Ease of Use/Learning. On each comparative page (page four and beyond), Drupal questions are provided followed by the equivalent Joomla question.

All questions are broken down into responses by Drupal Users, Joomla Users and All Users (Drupal Users + Joomla Users + All Other Users). The classification of each user was determined by the response given from the “CMS most experienced with” question. While respondents significantly experienced with both Drupal and Joomla can only be classified as one type of user they can still voice their opinion on questions regarding both CMS.

In the event that a respondent did not have substantial knowledge of a particular CMS or question they were not required to respond. There were two methods of avoiding questions as they could 1) simply skip the question and continue with the survey or 2) answer with a “Not Applicable/Don’t Know” response. The following results have removed the “Not Applicable/Don’t Know” responses as they do not add any value to comparing the benefits or trade-offs between each CMS.

II: DEVELOPERS



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CMS Most Experienced With

CMS	Response Count	Response Percent
Joomla	84	42.9%
Drupal	70	35.7%
Other	21	10.7%
Wordpress	12	6.1%
MediaWiki	4	2.0%
Plone	2	1.0%
Typo3	2	1.0%
Pligg	1	0.5%
All	196	100%

Primary Role

Roles	Response Count	Response Percent
Project Manager	49	25.0%
Programmer	43	21.9%
Designer	36	18.4%
Other	26	13.3%
Content Editor / Manager	23	11.7%
Information Architect	17	8.7%
Database Administrator	2	1.0%
All	196	100%

Years of Experience in Web Development

CMS	Avg	Median
Drupal	7.135714	7
Joomla	6.059524	5
Other	6.5	4.5
Total	6.502604	5



Estimated Average Budget per CMS

The survey asked respondents to state the average budget of the projects they worked on. However, we did not ask for exact values, but rather asked respondents to select the range in which their average budget fell. Therefore we can not calculate an exact average budget.

Our rough budget estimate uses the midpoint of each value range to calculate the average budget. The tables below show the average budget for respondents who primarily use Drupal, Joomla, or some other CMS. For budgets greater than \$500,000 we used the \$500,000 figure for simplicity.

Average Budget for Drupal Users			
Budget Range	Midpoint Value For Avg. Estimation	Responses	Total Budget Value
Below \$2,500	\$1,250	22	\$27,500
\$2,500 - \$4,999	\$3,750	5	\$18,750
\$5,000 - \$9,999	\$7,500	10	\$75,000
\$10,000 - \$19,999	\$15,000	6	\$90,000
\$20,000 - \$49,999	\$35,000	2	\$70,000
\$50,000 - \$99,999	\$75,000	8	\$600,000
\$100,000 - \$249,999	\$125,000	5	\$625,000
\$250,000 - \$499,999	\$375,000	2	\$750,000
\$500,000 +	\$500,000	1	\$500,000
Total Value of Budgets		61	\$2,756,250
Average Budget For Drupal Users			\$45,184.43

Average Budget for Joomla Users			
Budget Range	Midpoint Value For Avg. Estimation	Responses	Total Budget Value
Below \$2,500	\$1,250	45	\$56,250
\$2,500 - \$4,999	\$3,750	15	\$56,250
\$5,000 - \$9,999	\$7,500	8	\$60,000
\$10,000 - \$19,999	\$15,000	4	\$60,000
\$20,000 - \$49,999	\$35,000	5	\$175,000
\$50,000 - \$99,999	\$75,000	1	\$75,000
\$100,000 - \$249,999	\$125,000	1	\$125,000
\$250,000 - \$499,999	\$375,000	0	\$0
\$500,000 +	\$500,000	2	\$1,000,000
Total Value of Budgets		81	\$1,607,500
Average Budget For Joomla Users			\$19,846.68



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Average Budget for "Other" Users			
Budget Range	Midpoint Value For Avg. Estimation	Responses	Total Budget Value
Below \$2,500	\$1,250	21	\$26,250
\$2,500 - \$4,999	\$3,750	7	\$26,250
\$5,000 - \$9,999	\$7,500	2	\$15,000
\$10,000 - \$19,999	\$15,000	3	\$45,000
\$20,000 - \$49,999	\$35,000	3	\$105,000
\$50,000 - \$99,999	\$75,000	2	\$150,000
\$100,000 - \$249,999	\$125,000	0	0
\$250,000 - \$499,999	\$375,000	1	\$375,000
\$500,000 +	\$500,000	1	\$500,000
Total Value of Budgets		40	\$1,242,500
Average Budget For Other Users			\$31,062.50



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Drupal client satisfaction

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	62.75 %	31.37 %	5.88 %	0 %	100 %
	32	16	3	0	51
Joomla Users	30.77 %	38.46 %	15.38 %	15.38 %	100 %
	4	5	2	2	13
All Users	55.56 %	31.94 %	8.33 %	4.17 %	100 %
	40	23	6	3	72

Joomla client satisfaction

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	19.23 %	38.46 %	34.62 %	7.69 %	100 %
	5	10	9	2	26
Joomla Users	63.16 %	28.95 %	5.26 %	2.63 %	100 %
	24	11	2	1	38
All Users	41.33 %	33.33 %	20 %	5.33 %	100 %
	31	25	15	4	75



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It is easy to find qualified developers who know Drupal

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	15.91 %	43.18 %	34.09 %	6.82 %	100 %
	7	19	15	3	44
Joomla Users	7.14 %	14.29 %	50 %	28.57 %	100 %
	1	2	7	4	14
All Users	13.04 %	37.68 %	34.78 %	14.49 %	100 %
	9	26	24	10	69

It is easy to find qualified developers who know Joomla

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	8.7 %	69.57 %	21.74 %	0 %	100 %
	2	16	5	0	23
Joomla Users	50 %	35.29 %	11.76 %	2.94 %	100 %
	17	12	4	1	34
All Users	28.36 %	53.73 %	14.93 %	2.99 %	100 %
	19	36	10	2	67



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Drupal is easy to learn for developers

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	24 %	50 %	22 %	4 %	100 %
	12	25	11	2	50
Joomla Users	5.88 %	41.18 %	29.41 %	23.53 %	100 %
	1	7	5	4	17
All Users	18.18 %	49.35 %	23.38 %	9.09 %	100 %
	14	38	18	7	77

Joomla is easy to learn for developers

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	13.04 %	43.48 %	21.74 %	21.74 %	100 %
	3	10	5	5	23
Joomla Users	45.71 %	37.14 %	17.14 %	0 %	100 %
	16	13	6	0	35
All Users	28.79 %	40.91 %	21.21 %	9.09 %	100 %
	19	27	14	6	66



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Availability of Drupal developers

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	25.58 %	48.84 %	23.26 %	2.33 %	100 %
	11	21	10	1	43
Joomla Users	0 %	72.73 %	18.18 %	9.09 %	100 %
	0	8	2	1	11
All Users	21.31 %	50.82 %	22.95 %	4.92 %	100 %
	13	31	14	3	61

Availability of Joomla developers

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	31.82 %	54.55 %	13.64 %	0 %	100 %
	7	12	3	0	22
Joomla Users	50 %	40.63 %	6.25 %	3.13 %	100 %
	16	13	2	1	32
All Users	36.51 %	49.21 %	11.11 %	3.17 %	100 %
	23	31	7	2	63

III: DOCUMENTATION



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Documentation (Drupal)

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	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	42.86 %	46.94 %	10.2 %	0 %	100 %
	21	23	5	0	49
Joomla Users	15.38 %	53.85 %	30.77 %	0 %	100 %
	2	7	4	0	13
All Users	36.76 %	45.59 %	16.18 %	1.47 %	100 %
	25	31	11	1	68

Documentation (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	13.64 %	54.55 %	27.27 %	4.55 %	100 %
	3	12	6	1	22
Joomla Users	26.47 %	52.94 %	17.65 %	2.94 %	100 %
	9	18	6	1	34
All Users	20.31 %	54.69 %	20.31 %	4.69 %	100 %
	13	35	13	3	64



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The Drupal core is well documented

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	36 %	52 %	8 %	4 %	100 %
	18	26	4	2	50
Joomla Users	15.38 %	38.46 %	38.46 %	7.69 %	100 %
	2	5	5	1	13
All Users	31.51 %	46.58 %	16.44 %	5.48 %	100 %
	23	34	12	4	73

The Joomla core is well documented

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	8.7 %	52.17 %	21.74 %	17.39 %	100 %
	2	12	5	4	23
Joomla Users	17.14 %	48.57 %	22.86 %	11.43 %	100 %
	6	17	8	4	35
All Users	14.93 %	50.75 %	20.9 %	13.43 %	100 %
	10	34	14	9	67



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Drupal modules are well documented

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	28 %	54 %	16 %	2 %	100 %
	14	27	8	1	50
Joomla Users	8.33 %	50 %	25 %	16.67 %	100 %
	1	6	3	2	12
All Users	21.43 %	54.29 %	18.57 %	5.71 %	100 %
	15	38	13	4	70

Joomla modules are well documented

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	7.69 %	30.77 %	38.46 %	23.08 %	100 %
	2	8	10	6	26
Joomla Users	14.29 %	48.57 %	34.29 %	2.86 %	100 %
	5	17	12	1	35
All Users	10.14 %	43.48 %	33.33 %	13.04 %	100 %
	7	30	23	9	69



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Ease of finding support for most Drupal development related questions

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	52.94 %	39.22 %	7.84 %	0 %	100 %
	27	20	4	0	51
Joomla Users	30.77 %	38.46 %	15.38 %	15.38 %	100 %
	4	5	2	2	13
All Users	45.95 %	37.84 %	12.16 %	4.05 %	100 %
	34	28	9	3	74

Ease of finding support for most Joomla development related questions

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	12.5 %	41.67 %	37.5 %	8.33 %	100 %
	3	10	9	2	24
Joomla Users	55.56 %	30.56 %	11.11 %	2.78 %	100 %
	20	11	4	1	36
All Users	34.78 %	40.58 %	18.84 %	5.8 %	100 %
	24	28	13	4	69

IV: PERFORMANCE/FUNCTIONAL ASPECTS



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The core Drupal CMS has many bugs

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	2 %	4 %	14 %	80 %	100
	1	2	7	40	50
Joomla Users	0 %	14.29 %	42.86 %	42.86 %	100
	0	2	6	6	14
All Users	2.78 %	6.94 %	19.44 %	70.83 %	100
	2	5	14	51	72

The core Joomla CMS has many bugs

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	19.23 %	34.62 %	23.08 %	23.08 %	100 %
	5	9	6	6	26
Joomla Users	13.51 %	8.11 %	21.62 %	56.76 %	100 %
	5	3	8	21	37
All Users	15.49 %	18.31 %	22.54 %	43.66 %	100 %
	11	13	16	31	71



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There are a lot of bugs in Drupal modules

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	0 %	25.49 %	50.98 %	23.53 %	100 %
	0	13	26	12	51
Joomla Users	7.69 %	23.08 %	53.85 %	15.38 %	100 %
	1	3	7	2	13
All Users	2.82 %	25.35 %	50.7 %	21.13 %	100 %
	2	18	36	15	71

There are a lot of bugs in Joomla modules

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	16 %	44 %	24 %	16 %	100 %
	4	11	6	4	25
Joomla Users	10.81 %	35.14 %	32.43 %	21.62 %	100 %
	4	13	12	8	37
All Users	12.86 %	40 %	27.14 %	20 %	100 %
	9	28	19	14	70



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There are a lot of Drupal modules available to make your website more functional

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	86.54 %	11.54 %	1.92 %	0 %	100 %
	45	6	1	0	52
Joomla Users	33.33 %	40 %	20 %	6.67 %	100 %
	5	6	3	1	15
All Users	72.73 %	18.18 %	6.49 %	2.6 %	100 %
	56	14	5	2	77

There are a lot of Joomla modules available to make you website more functional

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	19.23 %	46.15 %	26.92 %	7.69 %	100 %
	5	12	7	2	26
Joomla Users	74.29 %	25.71 %	0 %	0 %	100 %
	26	9	0	0	35
All Users	50 %	36.11 %	9.72 %	4.17 %	100 %
	36	26	7	3	72



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Drupal add-ons integrate well with its core system

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	64.71 %	29.41 %	3.92 %	1.96 %	100 %
	33	15	2	1	51
Joomla Users	35.71 %	42.86 %	0 %	21.43 %	100 %
	5	6	0	3	14
All Users	52.05 %	36.99 %	4.11 %	6.85 %	100 %
	38	27	3	5	73

Joomla add-ons integrate well with its core system

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	8 %	32 %	28 %	32 %	100 %
	2	8	7	8	25
Joomla Users	44.44 %	38.89 %	16.67 %	0 %	100 %
	16	14	6	0	36
All Users	27.14 %	38.57 %	21.43 %	12.86 %	100 %
	19	27	15	9	70



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Drupal's framework makes it easy to extend its capabilities

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	76.92 %	17.31 %	3.85 %	1.92 %	100 %
	40	9	2	1	52
Joomla Users	42.86 %	35.71 %	21.43 %	0 %	100 %
	6	5	3	0	14
All Users	68.42 %	21.05 %	7.89 %	2.63 %	100 %
	52	16	6	2	76

Joomla's framework makes it easy to extend its capabilities

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	4 %	24 %	36 %	36 %	100 %
	1	6	9	9	25
Joomla Users	45.71 %	42.86 %	8.57 %	2.86 %	100 %
	16	15	3	1	35
All Users	25.71 %	40 %	18.57 %	15.71 %	100 %
	18	28	13	11	70



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Support for multimedia (Drupal)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	40.82 %	46.94 %	10.2 %	2.04 %	100 %
	20	23	5	1	49
Joomla Users	15.38 %	61.54 %	23.08 %	0 %	100 %
	2	8	3	0	13
All Users	33.33 %	50.72 %	13.04 %	2.9 %	100 %
	23	35	9	2	69

Support for multimedia (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	27.27 %	59.09 %	13.64 %	0 %	100 %
	6	13	3	0	22
Joomla Users	42.42 %	36.36 %	21.21 %	0 %	100 %
	14	12	7	0	33
All Users	33.33 %	49.21 %	15.87 %	1.59 %	100 %
	21	31	10	1	63



vs



Support for social networking (Drupal)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	70.21 %	23.4 %	4.26 %	2.13 %	100 %
	33	11	2	1	47
Joomla Users	21.43 %	64.29 %	14.29 %	0 %	100 %
	3	9	2	0	14
All Users	55.07 %	34.78 %	7.25 %	2.9 %	100 %
	38	24	5	2	69

Support for social networking (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	4.55 %	36.36 %	45.45 %	13.64 %	100 %
	1	8	10	3	22
Joomla Users	39.39 %	36.36 %	12.12 %	12.12 %	100 %
	13	12	4	4	33
All Users	23.44 %	37.5 %	26.56 %	12.5 %	100 %
	15	24	17	8	64



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Support for e-commerce (Drupal)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	28.26	58.7	6.52	6.52	100
	13	27	3	3	46
Joomla Users	7.69	53.85	30.77	7.69	100
	1	7	4	1	13
All Users	25.37	55.22	11.94	7.46	100
	17	37	8	5	67

Support for e-commerce (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	9.52 %	38.1 %	47.62 %	4.76 %	100 %
	2	8	10	1	21
Joomla Users	47.06 %	38.24 %	5.88 %	8.82 %	100 %
	16	13	2	3	34
All Users	32.26 %	40.32 %	19.35 %	8.06 %	100 %
	20	25	12	5	62



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Support for SEO (Drupal)

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	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	78.72 %	19.15 %	2.13 %	0 %	100 %
	37	9	1	0	47
Joomla Users	33.33 %	53.33 %	13.33 %	0 %	100 %
	5	8	2	0	15
All Users	65.28 %	27.78 %	5.56 %	1.39 %	100 %
	47	20	4	1	72

Support for SEO (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	5.26 %	26.32 %	47.37 %	21.05 %	100 %
	1	5	9	4	19
Joomla Users	24.24 %	57.58 %	12.12 %	6.06 %	100 %
	8	19	4	2	33
All Users	16.13 %	50 %	20.97 %	12.9 %	100 %
	10	31	13	8	62



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Support for forums (Drupal)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	38 %	46 %	14 %	2 %	100 %
	19	23	7	1	50
Joomla Users	14.29 %	50 %	28.57 %	7.14 5	100 %
	2	7	4	1	14
All Users	32.43 %	44.59 %	17.57 %	5.41 %	100 %
	24	33	13	4	74

Support for forums (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	27.27 %	18.18 %	54.55 %	0 %	100 %
	6	4	12	0	22
Joomla Users	43.75 %	34.38 %	15.63 %	6.25 %	100 %
	14	11	5	2	32
All Users	33.33 %	34.92 %	26.98 %	4.76 %	100 %
	21	22	17	3	63



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Support for photo galleries (Drupal)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	48 %	38 %	12 %	2 %	100 %
	24	19	6	1	50
Joomla Users	14.29 %	64.29 %	14.29 %	7.14 %	100 %
	2	9	2	1	14
All Users	39.73 %	43.84 %	12.33 %	4.11 %	100 %
	29	32	9	3	73

Support for photo galleries (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	18.18 %	59.09 %	22.73 %	0 %	100 %
	4	13	5	0	22
Joomla Users	60.61 %	24.24 %	9.09 %	6.06 %	100 %
	20	8	3	2	33
All Users	38.1 %	42.86 %	14.29 %	4.76 %	100 %
	24	27	9	3	63



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Support for event calendars (Drupal)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	51.11 %	37.78 %	11.11 %	0 %	100 %
	23	17	5	0	45
Joomla Users	28.57 %	57.14 %	7.14 %	7.14 %	100 %
	4	8	1	1	14
All Users	43.28 %	41.79 %	11.94 %	2.99 %	100 %
	29	28	8	2	67

Support for event calendars (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	19.05 %	52.38 %	23.81 %	4.76 %	100 %
	4	11	5	1	21
Joomla Users	41.67 %	33.33 %	19.44 %	5.56 %	100 %
	15	12	7	2	36
All Users	31.25 %	40.63 %	21.88 %	6.25 %	100 %
	20	26	14	4	64



vs



Support for blogging features (Drupal)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	70 %	20 %	10 %	0 %	100 %
	35	10	5	0	50
Joomla Users	42.86 %	50 %	7.14 %	0 %	100 %
	6	7	1	0	14
All Users	63.01 %	26.03 %	9.59 %	1.37 %	100 %
	46	19	7	1	73

Support for blogging features (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	13.64 %	40.91 %	36.36 %	9.09 %	100 %
	3	9	8	2	22
Joomla Users	40 %	42.86 %	11.43 %	5.71 %	100 %
	14	15	4	2	35
All Users	25.76 %	43.94 %	22.73 %	7.58 %	100 %
	17	29	15	5	66



vs



Support for document management (Drupal)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	37.78 %	42.22 %	20 %	0 %	100 %
	17	19	9	0	45
Joomla Users	23.08 %	46.15 %	30.77 %	0 %	100 %
	3	6	4	0	13
All Users	35.82 %	40.3 %	22.39 %	1.49 %	100 %
	24	27	15	1	67

Support for document management (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	9.52 %	47.62 %	33.33 %	9.52 %	100 %
	2	10	7	2	21
Joomla Users	40 %	34.29 %	14.29 %	11.43 %	100 %
	14	12	5	4	35
All Users	25 %	40.63 %	23.44 %	10.94 %	100 %
	16	26	15	7	64



vs



Joomla!

Support for SSL (Drupal)

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	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	56.76 %	27.03 %	16.22 %	0 %	100 %
	21	10	6	0	37
Joomla Users	30 %	40 %	20 %	10 %	100 %
	3	4	2	1	10
All Users	48.15 %	31.48 %	16.67 %	3.7 %	100 %
	26	17	9	2	54

Support for SSL (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	6.25 %	68.75 %	25 %	0 %	100 %
	1	11	4	0	16
Joomla Users	30 %	40 %	23.33 %	6.67 %	100 %
	9	12	7	2	30
All Users	19.23 %	53.85 %	21.15 %	5.77 %	100 %
	10	28	11	3	52



vs



Support for internationalization (Drupal)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	58.7 %	36.96 %	0 %	4.35 %	100 %
	27	17	0	2	46
Joomla Users	27.27 %	45.45 %	18.18 %	9.09 %	100 %
	3	5	2	1	11
All Users	52.38 %	36.51 %	4.76 %	6.35 %	100 %
	33	23	3	4	63

Support for internationalization (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	15.79 %	36.84 %	36.84 %	10.53 %	100 %
	3	7	7	2	19
Joomla Users	38.71 %	38.71 %	19.35 %	3.23 %	100 %
	12	12	6	1	31
All Users	28.57 %	39.29 %	25 %	7.14 %	100 %
	16	22	14	4	56



vs



User management and permissions features (Drupal)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	66.67 %	27.08 %	6.25 %	0 %	100 %
	32	13	3	0	48
Joomla Users	63.64 %	36.36 %	0 %	0 %	100 %
	7	4	0	0	11
All Users	63.24 %	29.41 %	5.88 %	1.47 %	100 %
	43	20	4	1	68

User management and permissions features (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	4.55 %	36.36 %	27.27 %	31.82 %	100 %
	1	8	6	7	22
Joomla Users	20 %	34.29 %	25.71 %	20 %	100 %
	7	12	9	7	35
All Users	12.12 %	36.36 %	27.27 %	24.24 %	100 %
	8	24	18	16	66



vs

**Ease of external integration (Drupal)**

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	46.67 %	48.89 %	4.44 %	0 %	100 %
	21	22	2	0	45
Joomla Users	8.33 %	50 %	41.67 %	0 %	100 %
	1	6	5	0	12
All Users	34.92 %	47.62 %	15.87 %	1.59 %	100 %
	22	30	10	1	63

Ease of external integration (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	0 %	52.94 %	23.53 %	23.53 %	100 %
	0	9	4	4	17
Joomla Users	41.38 %	27.59 %	31.03 %	0 %	100 %
	12	8	9	0	29
All Users	22.64 %	41.51 %	26.42 %	9.43 %	100 %
	12	22	14	5	53



vs



Speed (Drupal)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	37.5 %	52.08 %	10.42 %	0 %	100 %
	18	25	5	0	48
Joomla Users	7.69 %	69.23 %	15.38 %	7.69 %	100 %
	1	9	2	1	13
All Users	27.94 %	57.35 %	11.76 %	2.94 %	100 %
	19	39	8	2	68

Speed (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	13.64 %	50 %	31.82 %	4.55 %	100 %
	3	11	7	1	22
Joomla Users	35.29 %	52.94 %	8.82 %	2.94 %	100 %
	12	18	3	1	34
All Users	24.62 %	53.85 %	15.38 %	6.15 %	100 %
	16	35	10	4	65



vs



Quality of Drupal add-ons to enhance website functionality

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	64 %	32 %	4 %	0 %	100 %
	32	16	2	0	50
Joomla Users	23.08 %	61.54 %	7.69 %	7.69 %	100 %
	3	8	1	1	13
All Users	53.52 %	38.03 %	5.63 %	2.82 %	100 %
	38	27	4	2	71

Quality of Joomla add-ons to enhance website functionality

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	17.39 %	47.83 %	21.74 %	13.04 %	100 %
	4	11	5	3	23
Joomla Users	50 %	41.18 %	5.88 %	2.94 %	100 %
	17	14	2	1	34
All Users	31.34 %	49.25 %	11.94 %	7.46 %	100 %
	21	33	8	5	67



vs



Quality of Drupal add-ons to enhance administrative functionality

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	53.19 %	44.68 %	2.13 %	0 %	100 %
	25	21	1	0	47
Joomla Users	7.69 %	69.23 %	15.38 %	7.69 %	100 %
	1	9	2	1	13
All Users	43.28 %	47.76 %	5.97 %	2.99 %	100 %
	29	32	4	2	67

Quality of Joomla add-ons to enhance administrative functionality

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	14.29 %	33.33 %	33.33 %	19.05 %	100 %
	3	7	7	4	21
Joomla Users	34.29 %	45.71 %	20 %	0 %	100 %
	12	16	7	0	35
All Users	23.44 %	45.31 %	23.44 %	7.81 %	100 %
	15	29	15	5	64

V: APPEARANCE



vs



Creating attractive websites with Drupal is easy

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	31.37 %	47.06 %	19.61 %	1.96 %	100 %
	16	24	10	1	51
Joomla Users	5.88 %	11.76 %	41.18 %	41.18 %	100 %
	1	2	7	7	17
All Users	23.38 %	38.96 %	24.68 %	12.99 %	100 %
	18	30	19	10	77

Creating attractive websites with Joomla is very easy

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	18.52 %	55.56 %	18.52 %	7.41 %	100 %
	5	15	5	2	27
Joomla Users	56.41 %	33.33 %	5.13 %	5.13 %	100 %
	22	13	2	2	39
All Users	36.84 %	44.74 %	11.84 %	6.58 %	100 %
	28	34	9	5	76



vs



Webology eBusiness Solutions

There are a lot of Drupal modules available to make your website more attractive

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	60.78 %	29.41 %	9.8 %	0 %	100 %
	31	15	5	0	51
Joomla Users	12.5 %	56.25 %	18.75 %	12.5 %	100 %
	2	9	3	2	16
All Users	50.65 %	32.47 %	12.99 %	3.9 %	100 %
	39	25	10	3	77

There are a lot of Joomla modules available to make your website more attractive

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	30.77 %	46.15 %	19.23 %	3.85 %	100 %
	8	12	5	1	26
Joomla Users	77.14 %	20 %	2.86 %	0 %	100 %
	27	7	1	0	35
All Users	58.57 %	30 %	8.57 %	2.86 %	100 %
	41	21	6	2	70



vs



Overall quality of Drupal themes

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	18.37 %	65.31 %	14.29 %	2.04 %	100 %
	9	32	7	1	49
Joomla Users	0 %	50 %	35.71 %	14.29 %	100 %
	0	7	5	2	14
All Users	12.5 %	63.89 %	18.06 %	5.56 %	100 %
	9	46	13	4	72

Overall quality of Joomla themes

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	26.09 %	69.57 %	0 %	4.35 %	100 %
	6	16	0	1	23
Joomla Users	58.82 %	32.35 %	8.82 %	0 %	100 %
	20	11	3	0	34
All Users	41.18 %	50 %	5.88 %	2.94 %	100 %
	28	34	4	2	68



vs



Range of Drupal themes available to select from

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	12.77 %	51.06 %	34.04 %	2.13 %	100 %
	6	24	16	1	47
Joomla Users	0 %	38.46 %	53.85 %	7.69 %	100 %
	0	5	7	1	13
All Users	8.82 %	50 %	36.76 %	4.41 %	100 %
	6	34	25	3	68

Range of Joomla themes available to select from

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	59.09 %	31.82 %	4.55 %	4.55 %	100 %
	13	7	1	1	22
Joomla Users	44.12 %	47.06 %	5.88 %	2.94 %	100 %
	15	16	2	1	34
All Users	44.62 %	41.54 %	9.23 %	4.62 %	100 %
	29	27	6	3	65



vs



Quality of Drupal add-ons to enhance website appearance

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	24.49 %	65.31 %	10.2 %	0 %	100 %
	12	32	5	0	49
Joomla Users	0 %	76.92 %	15.38 %	7.69 %	100 %
	0	10	2	1	13
All Users	17.39 %	68.12 %	11.59 %	2.9 %	100 %
	12	47	8	2	69

Quality of Joomla add-ons to enhance website appearance

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	31.82 %	50 %	18.18 %	0%	100 %
	7	11	4	0	22
Joomla Users	51.43 %	31.43 %	17.14 %	0%	100 %
	18	11	6	0	35
All Users	40 %	41.54 %	15.38 %	3.08%	100 %
	26	27	10	2	65

VI: EASE OF USE/LEARNING



vs



Ease of use (Drupal)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	24 %	66 %	8 %	2 %	100 %
	12	33	4	1	50
Joomla Users	0 %	35.71 %	28.57 %	35.71 %	100 %
	0	5	4	5	14
All Users	18.31 %	57.75 %	14.08 %	9.86 %	100 %
	13	41	10	7	71

Ease of use (Joomla)

	Very Good	Satisfactory	Unsatisfactory	Very Bad	Total
Drupal Users	33.33 %	54.17 %	8.33 %	4.17 %	100 %
	8	13	2	1	24
Joomla Users	64.71 %	32.35 %	2.94 %	0 %	100 %
	22	11	1	0	34
All Users	47.06 %	41.18 %	8.82 %	2.94 %	100 %
	32	28	6	2	68



vs



Webology eBusiness Solutions

Drupal is easy to customize to meet clients needs

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	51.92 %	40.38 %	5.77 %	1.92 %	100 %
	27	21	3	1	52
Joomla Users	11.76 %	29.41 %	35.29 %	23.53 %	100 %
	2	5	6	4	17
All Users	38.46 %	39.74 %	14.1 %	7.69 %	100 %
	30	31	11	6	78

Joomla is easy to customize to meet clients needs

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	0 %	48.15 %	29.63 %	22.22 %	100 %
	0	13	8	6	27
Joomla Users	50 %	37.5 %	7.5 %	5 %	100 %
	20	15	3	2	40
All Users	27.27 %	42.86 %	18.18 %	11.69 %	100 %
	21	33	14	9	77



vs



Creating a new functional website in Drupal is very fast

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	44.23 %	38.46 %	13.46 %	3.85 %	100 %
	23	20	7	2	52
Joomla Users	5.56 %	27.78 %	50 %	16.67 %	100 %
	1	5	9	3	18
All Users	32.91 %	36.71 %	22.78 %	7.59 %	100 %
	26	29	18	6	79

Creating a new functional website in Joomla is very fast

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	17.86 %	67.86 %	14.29 %	0 %	100 %
	5	19	4	0	28
Joomla Users	56.41 %	33.33 %	7.69 %	2.56 %	100 %
	22	13	3	1	39
All Users	39.47 %	46.05 %	11.84 %	2.63 %	100 %
	30	35	9	2	76



vs



Webology eBusiness Solutions

It is easy to develop large complex websites with Drupal

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	52 %	40 %	8 %	0 %	100 %
	26	20	4	0	50
Joomla Users	13.33 %	33.33 %	20 %	33.33 %	100 %
	2	5	3	5	15
All Users	43.42 %	36.84 %	11.84 %	7.89 %	100 %
	33	28	9	6	76

It is easy to develop large complex websites with Joomla

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	3.7 %	22.22 %	22.22 %	51.85 %	100 %
	1	6	6	14	27
Joomla Users	34.29 %	37.14 %	22.86 %	5.71 %	100 %
	12	13	8	2	35
All Users	18.06 %	36.11 %	22.22 %	23.61 %	100 %
	13	26	16	17	72



vs



Webology eBusiness Solutions

The Drupal interface is easy to learn for non-technical people (G)

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	5.88 %	41.18 %	39.22 %	13.73 %	100 %
	3	21	20	7	51
Joomla Users	11.11 %	16.67 %	22.22 %	50 %	100 %
	2	3	4	9	18
All Users	6.49 %	33.77 %	35.06 %	24.68 %	100 %
	5	26	27	19	77

The Joomla interface is easy to learn for non-technical people (G)

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	40.74 %	29.63 %	25.93 %	3.7 %	100 %
	11	8	7	1	27
Joomla Users	55.88 %	32.35 %	5.88 %	5.88 %	100 %
	19	11	2	2	34
All Users	42.25 %	32.39 %	18.31 %	7.04 %	100 %
	30	23	13	5	71



vs



Drupal is easy to maintain or upgrade

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	28.85 %	48.08 %	19.23 %	3.85 %	100 %
	15	25	10	2	52
Joomla Users	5.88 %	35.29 %	47.06 %	11.76 %	100 %
	1	6	8	2	17
All Users	22.78 %	43.04 %	26.58 %	7.59 %	100 %
	18	34	21	6	79

Joomla is easy to maintain or upgrade

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	8 %	48 %	32 %	12 %	100 %
	2	12	8	3	25
Joomla Users	50 %	33.33 %	13.89 %	2.78 %	100 %
	18	12	5	1	36
All Users	30.43 %	43.48 %	18.84 %	7.25 %	100 %
	21	30	13	5	69



vs



Webology eBusiness Solutions

It is easy to train clients to use Drupal effectively

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	24 %	54 %	22 %	0 %	100 %
	12	27	11	0	50
Joomla Users	11.11 %	33.33 %	38.89 %	16.67 %	100 %
	2	6	7	3	18
All Users	19.23 %	50 %	25.64 %	5.13 %	100 %
	15	39	20	4	78

It is easy to train clients to use Joomla effectively

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	24 %	56 %	12 %	8 %	100 %
	6	14	3	2	25
Joomla Users	50 %	44.12 %	5.88 %	0 %	100 %
	17	15	2	0	34
All Users	35.29 %	47.06 %	13.24 %	4.41 %	100 %
	24	32	9	3	68



vs



Webology eBusiness Solutions

I often invest my own time or money in Drupal extensions that do not perform well

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	12 %	10 %	34 %	44 %	100 %
	6	5	17	22	50
Joomla Users	0 %	45.45 %	18.18 %	36.36 %	100 %
	0	5	2	4	11
All Users	9.86 %	18.31 %	32.39 %	39.44 %	100 %
	7	13	23	28	71

I often invest my own time or money in Joomla extensions that do not perform well

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Total
Drupal Users	19.05 %	23.81 %	14.29 %	42.86 %	100 %
	4	5	3	9	21
Joomla Users	16.67 %	19.44 %	30.56 %	33.33 %	100 %
	6	7	11	12	36
All Users	15.38 %	23.08 %	26.15 %	35.38 %	100 %
	10	15	17	23	65